

Notice Regarding the Discontinuation of Standard Memory Cards for Selected Thermal Camera Products

Dear Partners and Customers,

First and foremost, we would like to express our sincere gratitude for your continued trust and strong support of our products.

Due to ongoing fluctuations in the global supply chain, the raw material and procurement costs for memory cards have surged significantly in recent months. To proactively respond to these market changes and avoid unstable pricing and delivery risks stemming from volatile accessory costs, our team has completed a comprehensive evaluation and decided to adjust the factory standard accessories for select thermal camera products.

Details are specified below:

- Accessory Adjustment:** **Effective from July 1, 2026**, the following models will no longer be shipped with a memory card as standard:
UTi32, UTi712S, UTi120B, UTi720A, UTi260B, UTi720E, UTi730E.
- Order Transition:** All orders confirmed and received prior to **July 1, 2026**, will be delivered per the original specifications with the memory card included.

We appreciate your kind understanding and support regarding this adjustment. Please reach out to us anytime for inquiries.

The Marketing Department reserves the right of final interpretation.



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Date: June 2, 2026

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